Would you like help along the pathway to accessing HACC PYP services?

It is OK to have someone you know and trust be with you and support you during the In Home Assessment.

If you would like this person to also be your contact person, ask the person making the referral to make a note about this on the referral.

Nierna staff who can help you access HACC PYP services

The HACC PYP and CHSP team
Robert Russell
0402 311 672

Janice Day
0403 124 174

Medical staff
Garry Giles
03 5480 262

A family member or a friend can also support you.

Feedback
We welcome feedback from our clients as this is the best way for us to determine if we are meeting our objective of providing a high quality service. You are most welcome to either leave a written comment or approach the sta...
Background
As of 1st July 2016 Njerndas’ existing HACC services became 2 quite separate programs; CHSP—the Commonwealth Home Support Program this will be explained in a separate brochure and HACC PYP, the Home and Community Care Program for Younger People.

HACC PYP will provide entry level support for these people who are living at home to help maximise their independence.

Are you eligible to Access Njerndas’ HACC PYP?
Njerndas’ Home And Community Care Program for Younger People (HACC PYP) target group is Aboriginal or Torres Strait Islander people aged under 50 years old, who do NOT have an aged care or disability support package and who need help with regular activities to be able to better manage living at home.

What Services are Available?
Some of the longer term services may be
- Personal Care
  - help getting dressed
  - help with shopping
- Transport
- Modification to your home like rails or ramps
- Nursing, physiotherapy and other care
- Meals
- Household jobs
  - cleaning
  - gardening
  - small maintenance
- Equipment like walking frames
- Social activities
- Respite

Some of the short term care services can be for times when you are
- Recovering from an accident or illness, including after a hospital stay
- When you have had a setback and want to get your independence back
- When you or your carer need a break (respite)

Njernda does not offer the full range of HACC PYP support activities listed above, Njernda staff or the In Home Assessment Officer can help you to access all the services you need.

How to Access Services.
- Your Doctor or member of the Njernda Medical team, Hospital Aboriginal Liaison Officer Barb Gibson-Thorpe and her assistant Renee Walsh, other hospital staff or the Njernda HACC PYP and CHSP team can complete a referral to start the process for an In Home Support Assessment. Or you can directly make contact with the Shire of Campaspe Assessment Officer Trina Dudley on 1300 666 535, or Murray Shire Assessment Officer Jackie Warren on 03 5482 3852

- The Assessment Officer will contact you, or if you have nominated it on the referral form, your contact person, to arrange the assessment, this is usually in your home.

- With your consent, your care needs and eligibility for service will be assessed. The Assessor will work with you to develop a plan which addresses your needs, goals and preferences

Choose services
- Your In Home Assessor can help you find a service provider(s) in your area that meet your needs.

Currently Njernda does not charge fees for services, there may be a cost for equipment

Njernda Aboriginal Corporation
Njernda Medical
GP services
Aboriginal Health Practitioner
Midwife/Nurse
Drug and Alcohol Worker
Social and Emotional Wellbeing
Dentist Dietician
Optometrist Paediatrician
Podiatrist Councillors
Psychologist Diabetes Educator
Audiologist Speech Pathologist

Family Services
Stronger Families

Confidentiality
Your records are confidential documents. It is policy to maintain security of personal information at all times. This information is only available to authorized members of staff and/or other service providers, with clients permission.

Translating & Interpreter Service Can be arranged 1300 131450

Vic Complaints & Commissioner 1800 136066
Complaints and grievances forms are available at medical reception