

Would you like help along the pathway to accessing HACCPYP services?

It is OK to have someone you know and trust be with you and support you during the In Home Assessment.

If you would like this person to also be your contact person, ask the person making the referral to make a note about this on the referral.

Njernda staff who can help you access HACCPYP services

The HACCPYP and CHSP team

Robert Russell
0402 311 672

Janice Day
0403 124 174

Medical staff

Garry Giles
0354806252

A family member or a friend can also support you

Feedback

We like to hear feedback from our clients, as this is the best way for us to determine if we are meeting our objective of providing a high quality service. You are most welcome to either leave a written comment or approach the staff at Njernda about any matter you would like to discuss. If you are unhappy about any aspect of our Service, then the matter is best dis-

NJERENDA'S VISION Empowering our Aboriginal Community

NJERENDA'S PURPOSE

Njernda's purpose is to deliver community controlled, holistic services and programs which improve the physical, emotional, cultural and spiritual wellbeing of the Aboriginal Community of Echuca and surrounding areas.

Njernda will do this by:

- Regularly providing opportunities for Community members to come together for socialisation and to celebrate being Aboriginal.
- Continuing to support Aboriginal people every day.
- Supporting our Elders / mentors / role models to provide leadership and direction to our children and young people, to help them become strong in culture, spirit and Community, and to enhance future generations.
- Delivering services in a safe environment.
- Promoting self empowerment and self determination.
- Using continuous improvement strategies to ensure that Community can access the best evidence based programs.

NJERNDAS' VALUES

At all times the Njernda Aboriginal Corporation will endeavour to:

- act in such a way that others are treated with respect, empathy, compassion, fairness,
- justness and cultural sensitivity.
- act professionally
- maintain confidentiality
- be accountable
- be informative and helpful
- approach their work with passion and commitment
- maintain a sense of humour

"We respectfully acknowledge the Yorta Yorta Nation as the traditional Owners of the land of the communities that the Njernda Aboriginal Corporation service"

Njernda Aboriginal Corporation

HACC PYP Home And Community Care Program for Younger People

This brochure aims to explain the eligibility and application process for Njernda Aboriginal Corporations' Home And Community Care Program for Younger people (HACC PYP)

This service was jointly funded by the Commonwealth and Victorian Governments

Updated Nov 2017

Background

As of 1st July 2016 Njerndas' existing HACC services became 2 quite separate programs; CHSP—the Commonwealth Home Support Program *this will be explained in a separate brochure* and HACC PYP, the Home and Community Care Program for Younger People.

HACC PYP will provide **entry level support** for these people who are living at home to help maximise their independence.

Are you eligible to Access Njerndas' HACC PYP?

Njerndas' Home And Community Care Program for Younger People (HACC PYP) target group is Aboriginal or Torres Strait Islander people aged under 50 years old, who do **NOT** have an aged care or disability support package and who need help with regular activities to be able to better manage living at home.

What Services are Available?

Some of the longer term services may be

- Personal Care
 - help getting dressed
 - help with shopping
- Transport
- Modification to your home like rails or ramps
- Nursing, physiotherapy and other care
- Meals
- Household jobs
 - cleaning
 - gardening
 - small maintenance
- Equipment like walking frames
- Social activities
- Respite

Some of the short term care services can be for times when you are

- Recovering from an accident or illness, including after a hospital stay
- When you have had a setback and want to get your independence back
- When you or your carer need a break (respite)

Njernda does not offer the full range of HACC PYP support

activities listed above, Njernda staff or the In Home Assessment Officer can help you to access all the services you need.

How to Access Services.

- Your Doctor or member of the Njernda Medical team, Hospital Aboriginal Liaison Officer Barb Gibson-Thorpe and her assistant Renee Walsh, other hospital staff or the Njernda HACC PYP and CHSP team can complete a referral to start the process for an In Home Support Assessment. Or you can directly make contact with the Shire of Campaspe Assessment Officer Trina Dudley on 1300 666 535, or Murray Shire Assessment Officer Jackie Warren on 03 5482 3852
- The Assessment Officer will contact you, or if you have nominated it on the referral form, your contact person, to arrange the assessment, this is usually in your home.
- With your consent, your care needs and eligibility for service will be assessed. The Assessor will work with you to develop a plan which addresses your needs, goals and preferences

Choose services

- Your In Home Assessor can help you find a service provider(s) in your area that meet your needs.

Currently Njernda does not charge fees for services, there may be a cost for equipment

Njernda Aboriginal Corporation

Njernda Medical

GP services

Aboriginal Health Practitioner

Midwife/Nurse

Drug and Alcohol Worker

Social and Emotional Wellbeing

Dentist Dietician

Optometrist Paediatrician

Podiatrist Councillors

Psychologist Diabetes Educator

Audiologist Speech Pathologist

Family Services

Stronger Families

Integrated Family Services

Koori Kids Program

Placement Support for Out Of Home Care

Aboriginal Family Led Decision Making

Targeted Care Packages

Senior Advisor Cultural Planning Officer

Kinship Care

Family Violence

Community Engagement

Community Justice

Youth Justice

Pastoral Services

Bringing them Home

Drug & Alcohol Councillor

SAAP Housing

Housing and Maintenance

HACC Program for Younger People

Commonwealth Home Support Program

Yakapna Healing Centre

Family Residential Program

Baroona Youth Healing

Youth Residential Program

Warma Gym

Berrimba Child Care

Pre School

Kindergarten

Best Start

Cradle to Kinder

Confidentiality

Your records are confidential documents. It is policy to maintain security of personal information at all times. This information is only available to authorized members of staff and/or other service providers, with clients permission.

Translating & Interpreter Service Can be arranged 1300 131450

Vic Complaints & Commissioner 1800 136066

Complaints and grievance forms are available at medical reception